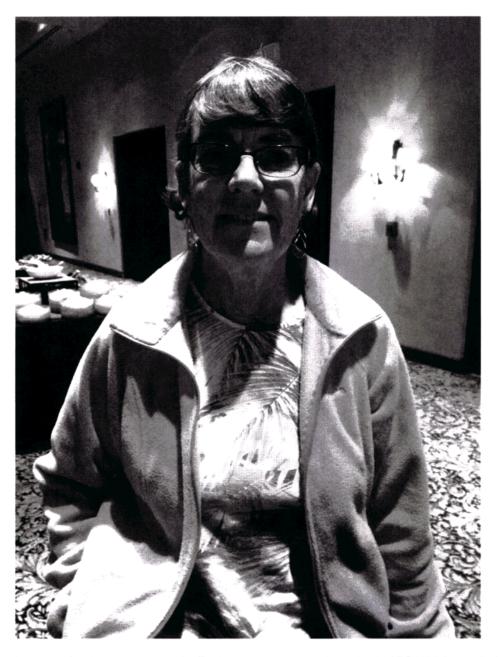
# ORIGINAL

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To: ACC commissioners and staff

March 21, 2017

Comment related to Docket E-01345A-16-0036 & E-01345A-16-0123



AZ CORP COMMISSIC

Arizona Corporation Commission

**DOCKETED** 

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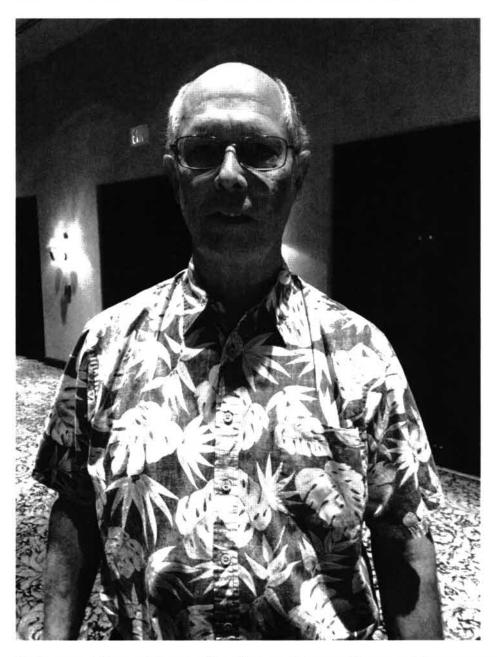
I am on a fixed income and can't afford to pay an increase in my basic APS bill (plus tax!). Also, demand charges are unfair to all customers, especially people with limited incomes.

Susan Nee

15955 W. Edgemont Ave. Goodyear, AZ 85395

To: ACC commissioners and staff

March 21, 2017



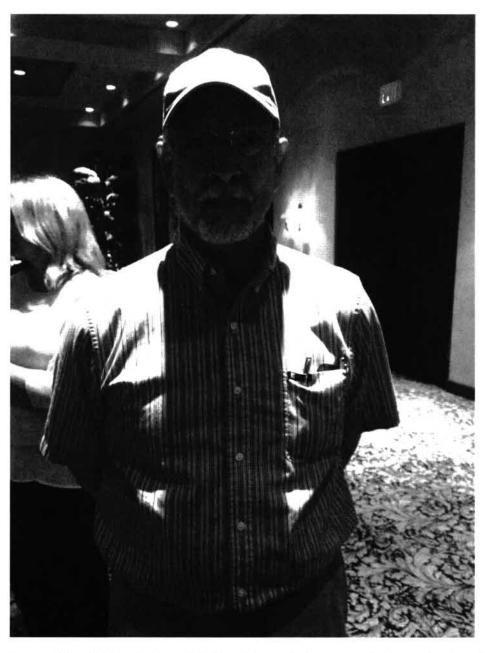
Rooftop solar helps our state and nation with clean air, lower water use, and lower energy cost. Demand charges are unfair and costly to APS customers.

William Nee

15955 W. Edgemont Ave. Goodyear, AZ 85395

To: ACC commissioners and staff

March 21, 2017



I am an AZ resident and voter and don't want demand charges or cuts to my net solar meter! Also, keep solar rooftop systems for future users economical like it is for me. Listen to the recommendations of those intervening: no increases for APS, rather a decrease in costs!

Robert Lukes

15719 W. Verde Ln. Goodyear, AZ 85395

To: ACC commissioners and staff

## Comment related to Docket E-01345A-16-0036 & E-01345A-16-0123



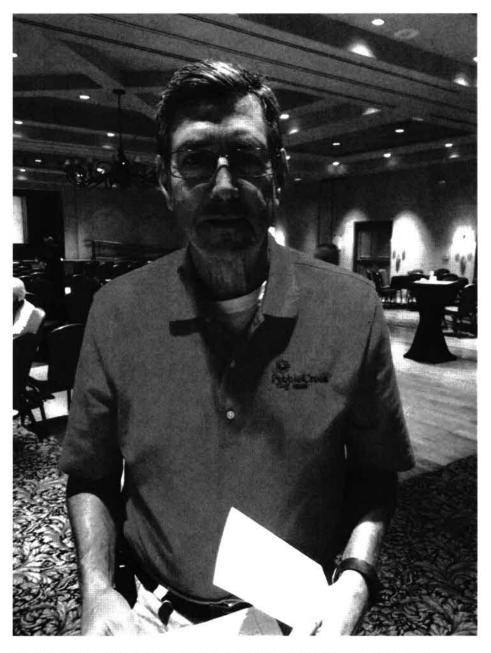
No demand charges is what I am asking for. I currently have rooftop solar and am a strong supporter for both environmental and other cost effective reasons. This is important to me, my neighbors, and the state of AZ.

Amy Volstromer

16131 W. Fairmont Ave. Goodyear, AZ 85395

To: ACC commissioners and staff

March 21, 2017



Support rooftop solar; clean energy is important to our children and grandchildren!

John McCrickard

16768 W. Sheridan St. Goodyear, AZ 85395

To: ACC commissioners and staff

March 21, 2017



No to demand charges. This negatively impacts all citizens. Leaving an environment that is vibrant and healthy for future generations means supporting solar energy.

Judith Driscoll

3378 N. Snead Dr. Goodyear, AZ 85395

To: ACC commissioners and staff

Comment related to Docket E-01345A-16-0036 & E-01345A-16-0123



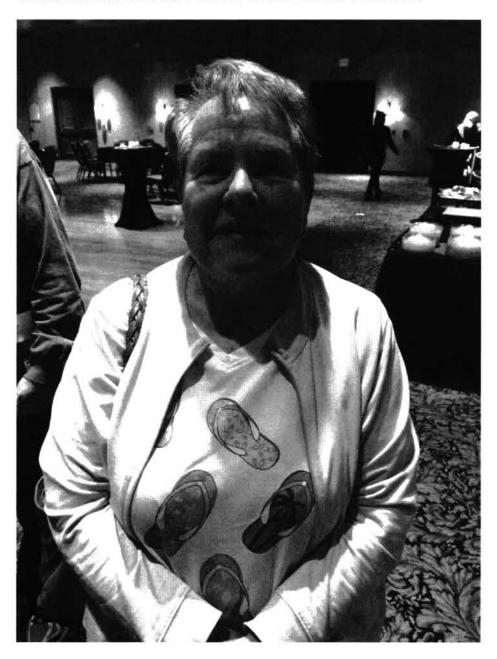
Please consider the ramifications and the future of the great state of Arizona. We have a wonderful reputation for advancing the solar industry, fairness for the consumer and fairness to industry. I do not support demand charges or changes to net metering.

Joseph Volstromer

16131 W. Fairmont Ave. Goodyear, AZ 85395

To: ACC commissioners and staff

Comment related to Docket E-01345A-16-0036 & E-01345A-16-0123



No basic rate increase. No demand charge. AZ should welcome rooftop solar!

### Carol Gwilt

16181 W. Fairmont Ave. Goodyear, AZ 85395

To: ACC commissioners and staff

March 21, 2017



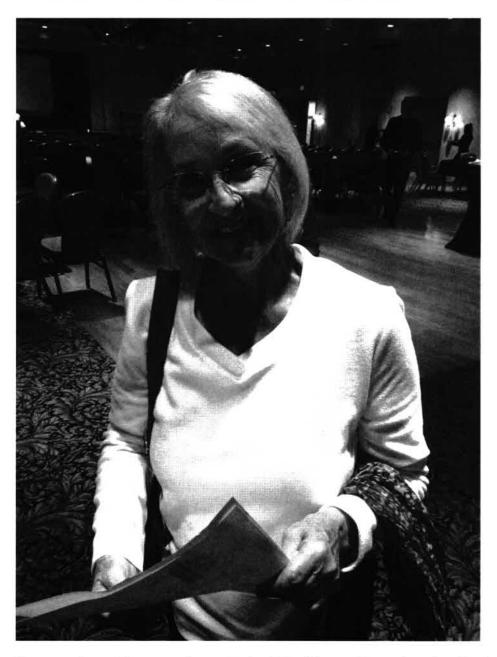
I do not support demand charges.

Ronald Lord - Col. USAF (Ret.)

14773 W. Piccadilly Rd. Goodyear, AZ 85395

To: ACC commissioners and staff

March 21, 2017



Please, no demand charges, and support solar. With all the sunshine we have, I can't understand why you wouldn't be encouraging more solar. Why waste the sunshine? It's free! It matters to me because most months I have to wait for my Social Security check to pay bills and buy food. It's not a nice way to live!

Phyllis Quick

4009 N. 160th Ave. Goodyear, AZ 85395

To: ACC commissioners and staff

March 21, 2017



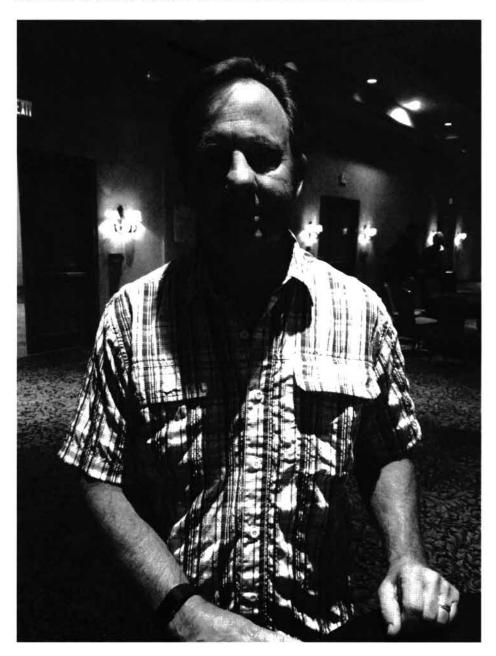
I am a widow on a fixed income who would probably be forced to move should demand charges take effect.

Shirley Smith

15712 W. Fairmont Ave. Goodyear, AZ 85395

To: ACC commissioners and staff

### Comment related to Docket E-01345A-16-0036 & E-01345A-16-0123



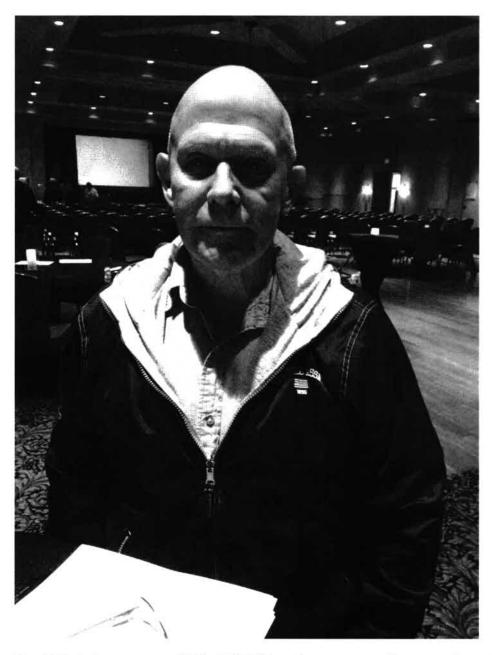
I don't support demand charges. I moved to AZ to retire and enjoy the warmth and sun, not to be penalized for it. I am in favor of rooftop solar at reasonable rates, not to be punished for it. I question APS logic for rate increases at all! Profits coming before customers is not right! It's a monopoly and it hurts to say it, but APS cannot be trusted.

Michael Strong

16731 W. Holly St. Goodyear, AZ 85395

To: ACC commissioners and staff

Comment related to Docket E-01345A-16-0036 & E-01345A-16-0123



Stop APS rate increases now. APS in 2015-2016 made more money with no regard for residents, tax payers, voters, or the impact on low income families, especially senior citizens. APS must address the benefits of solar. Stop APS now!

## Edward McGlynn

15822 W. Fairmount Ave. Goodyear, AZ 85395

To: ACC commissioners and staff

Comment related to Docket E-01345A-16-0036 & E-01345A-16-0123



Demand charges should not be imposed on residential customers until more education and monitoring devices are available. Also, Arizona is the #1 state sunny days per year. Distributed rooftop solar should be encouraged.

Charles Miller

16278 W. Cheery Lynn Rd. Goodyear, AZ 85395

To: ACC commissioners and staff

Comment related to Docket E-01345A-16-0036 & E-01345A-16-0123



Demand charges are unfair because homeowners do not understand how they work and how to avoid big charges. Demand charges do not encourage energy efficiency. I have had rooftop solar since August 2008. I have had zero maintenance costs. I have saved 180,000 lbs of carbon dioxide plus pollution of sulfer and nitrogen oxides that cause the brown cloud over the valley.

Dru Bacon 15679 W. Avalon Dr. Goodyear, AZ 85395

March 21, 2017

Comment related to Docket E-01345A-16-0036 & E-01345A-16-0123



I've been unsatisfied with APS for as long as I've been paying for electricity. APS is nothing but a huge unreasonable monopoly.

Gaylan Taylor & Audrey Myers 10032 W Riviera Dr. Sun City, AZ 85351

To: ACC commissioners and staff

Comment related to Docket E-01345A-16-0036 & E-01345A-16-0123



I am on a fixed income. I have medical expenses and groceries aren't getting any cheaper. I cannot afford to pay a higher electric bill.

Dawn Porter

16819 N. 42nd Ave #162 Phoenix, AZ 85053

March 21, 2017

Comment related to Docket E-01345A-16-0036 & E-01345A-16-0123



I live on a very low income, and already struggle to pay my APS bill. I suffer through the summer in order to keep my bill down. A rate increase will greatly affect me. It will be very difficult for me to make ends meet, as it is already. I may have to give up my car!

Deborah Markle 16819 N 42nd Ave # 104 Phoenix, AZ 85053

To: ACC commissioners and staff

Comment related to Docket E-01345A-16-0036 & E-01345A-16-0123



Don't like the rates.

Leland Benson 10026 W. Riviera Dr. Sun City, AZ

March 21, 2017

Comment related to Docket E-01345A-16-0036 & E-01345A-16-0123

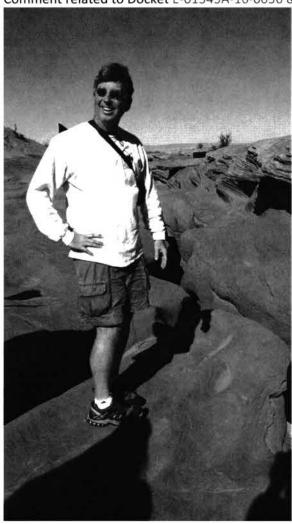


As an APS customer for almost 23 years, I am asking the Arizona Corporation commission to vote no on the APS requested rate hike. While I am happy with the settlement that removed the demand charge for residential customers, the increased rates are not needed and would be especially bad for low income customers. In addition, we the homeowners should be able to choose the best plan that works for us. As it stands new customers would be forced on to a Time of Use plan and not be able to change for 90 days. This is unfair to the homeowner. In their report, the staff of the AZ Corporation Commission determined that APS does not need any new rate increases. Please follow the lead of your staffer sand vote no on unnecessary rate hikes. Lastly as a roof top solar customer, I urge you to do all you can to promote the use of solar in our state including roof top solar. Solar energy does more for Arizonians than just produce energy. It brings us cleaner air and cleaner water. So it is a double win for all of us who live here. Demand charges would only hurt the expansion of solar in this state. I urge you to not consider it now or in the future. Since APS is a monopoly, it is your job to be the fair arbiter between them, the customer and the solar industry. I thank you for your work on behalf of the citizens of this state.

Patricia Sills-Trausch

5209 W. Surrey Ave Glendale, AZ 85304

To: ACC commissioners and staff
March 21, 2017
Comment related to Docket E-01345A-16-0036 & E-01345A-16-0123



I am writing to urge the Commissioners to vote no on the APS requested rate hike. As a monthly fee, it does not reduce energy use as there is no incentive to reduce energy. Using market forces to help shape the marketplace is a tenet of conservative politics. Adding fees without an incentive to conserve is wrong. In addition, it is especially difficult on low income residents who do not have dollars to spare. If they have to spend more on the utility bills, they will have less money to feed themselves and their children. The staff at the Corporation Commission released a report stating that APS did not need any rate increase. Please follow the recommendations of your staff.

I am also urging you to keep the demand charge out of the final agreement on the rate case. It is great that APS agreed to remove this in the settlement. Demand charges are not good for individual customers as well as the solar industry. These kinds of charges produce uncertainty that makes it hard to predict how much roof top solar to add to one home. Solar energy produces many benefits for our state. It allow us to move away from fossils fuels, which leads to cleaner air and cleaner water. The State of Arizona should be using our natural blessing of abundant sunshine to ENCOURAGE renewable solar power and be a leader in this industry. Thank you for the work you do on behalf of all the citizens of Arizona.

Mike Sills-Trausch

5209 W. Surrey Ave Glendale, AZ 85304

March 21, 2017

Comment related to Docket E-01345A-16-0036 & E-01345A-16-0123



I am a single mother with cancer. An increase to my electric will become a hardship. Allowing APS to increase is not fair to the low-income families. Having a choice with solar would be beneficial because Arizona is full of sunshine. A solar benefit would reduce the amount of energy used each month. Having a fixed income and a small budget would make rate increases negative impact to the community. If there were a choice between solar and fossil fuel I would choose solar because it would be cheaper on a monthly basis. APS, I believe, if they raise rate would be a concern. NO CHANGE in rates would be what we want. A change in rates would be a hardship.

Joy Omote 16819 N. 42nd Ave 105 Phoenix, Arizona 85053

March 21, 2017

Comment related to Docket E-01345A-16-0036 & E-01345A-16-0123



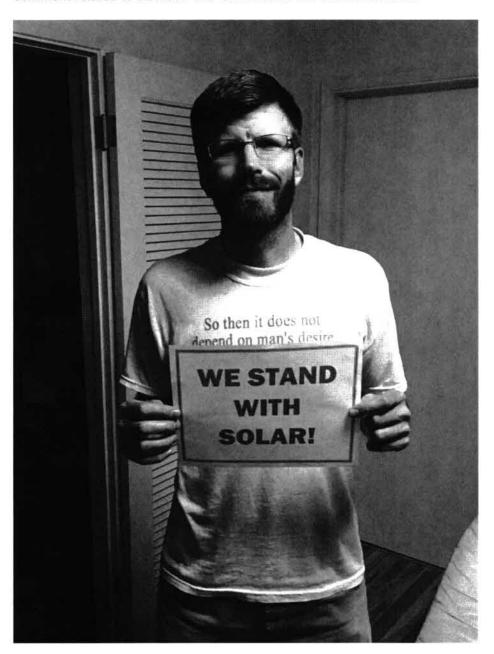
Please don't raise our rates! It would be more of a financial hardship than you could ever imagine and you can't put a price tag on the stress it would case myself but also my 16 year old. We live in a low-income housing and are still having to count every penny. I am on social security and raising my rates would delete any cost of living raise! I plead once again- do not put myself and my daughter under this pressure!

Kerri Maxwell

18819 N 42nd Ave. #136 Phoenix, Arizona 85053

March 21, 2017

Comment related to Docket E-01345A-16-0036 & E-01345A-16-0123



I support transparency, the free-market, and competition that encourages alternative solutions to our energy needs. I believe that the practices and policies of APS contradict these values, and I petition the ACC to act on the behalf of the Arizona voters and tax-payers by rejecting APS's proposal to raise rates. Thank you.

William Nye

92 W. State Ave Phoenix, Arizona 85021

March 21, 2017

Comment related to Docket E-01345A-16-0036 & E-01345A-16-0123

The Demand Charges are unethical and unfair to the consumer who has no choice in the electricity company they use. This goes against our country's values and is wrong for a company to do for the people they are providing for. They should be ashamed of themselves.

Eduardo Quinata 711 E Apache Blvd Tempe, Arizona 85281

To: ACC commissioners and staff
March 21, 2017
Comment related to Docket E-01345A-16-0036 & E-01345A-16-0123

- -No demand Charges
- -We should be supporting rooftop advancements.

Che Molozon 7534 N 46th Circle Glendale , Arizona 85301

To: ACC commissioners and staff
March 21, 2017
Comment related to Docket E-01345A-16-0036 & E-01345A-16-0123

It not fair that people have to pay for something they had no clue about. If these go through I do not know how my family is going to pay these ridiculous charges during the summer, because my choice is to either be stuck in the heat or pay an extra fee for no reason. This isn't right at all.

Lupita Cervantes 5308 E Yale St Phoenix , Arizona 85008

To: ACC commissioners and staff
March 21, 2017
Comment related to Docket E-01345A-16-0036 & E-01345A-16-0123

- -Unfair for people to pay for something they had no idea about.
- -I find it disheartening that this is happening in a place where electricity use is a necessity.

AJ Koslow

950 Terrace Road Tempe, Arizona 85821 To: ACC commissioners and staff
March 21, 2017
Comment related to Docket E-01345A-16-0036 & E-01345A-16-0123

My wife and I are in our 70's. We always react with trepidation when we hear the ACC is considering a utility rate increase for APS. Demand Charges based on 1 hour in a month is certainly not designed to protect Arizona citizens from rate gouging. How can you, the ACC, justify the Demand Rate based on the highest one hour of Peak Demand Usage in a Month. Why isn't the Demand based on an average Peak Demand over the course of a month. APS has this capability since the now use meters tied to their Mainframe. Another question, "Why are SRP rates less the those of APS?" How can you in good conscience allow this. I understand that APS is a for profit company and SRP is a government agency, but my understanding is that you are charged with protecting consumers. If this is not correct, "Why do we need you?"

Arizona has 300 days of sunshine. Why aren't you pushing for Solar utilization. APS and SRP need to be developing Wind Farms and utilize solar panel to generate electricity. Its working elsewhere

Chuck Isaac 3350 E Escuda Rd Phoenix, AZ 85050